

## **Supervisory Leadership Training Tier II (502799)**

### **About the Program**

Completion of this course satisfies OPM's 5 CFR § 412 requirement for executive, management and supervisory development. This 5 day exportable course is designed to provide training to newly hired/promoted civilian and military supervisors of USCG civilian personnel. The course material is created to introduce each new supervisor to topics and requirements that they are required to know based upon their new position as a supervisor of civilian personnel.

### **Participant Objectives/Lessons**

1. Course Introduction
2. Purpose of A Supervisory Leader
3. Risk Management
4. Communication
5. Team Building
6. Poor Performers/Coaching
7. Conflict Management
8. Delegation
9. Stress and Decision Making

### **Eligibility**

This class is for newly hired/promoted civilian and military supervisors of USCG civilian personnel. Newly appointed supervisors will have priority however experienced supervisors and managers may also attend.

### **Prerequisites**

Students are required to complete the 40-hour Supervisor of Civilians, Tier I Interactive Multimedia Instruction (IMI) course (502799).

### **Timeline**

June 23-27 Headquarters, Washington, DC

### **Application Procedures**

This course will be hosted by units and members will sign up with unit personnel.